

New Patient Registration

(Month / Day / Year)



First Name **Middle** **Last Name** **Date of Birth**

Address

Subscriber Info: ☐ **Self**

City **State** **Zip Code**

First Name **Last Name** **M**

Cell Phone# **Home Phone#**

SS# **Date of Birth**

Email Address:

Relationship to Patient

Sex: ☐ **M** ☐ **F**

Address

Emergency Contact Name **Relationship**

City

Emergency Contact Phone#

State **Zip Code**

Pharmacy Name: _____

Phone #

Address: _____ **Zip Code:** _____

Phone #: _____

How did you hear about our facility?

- Yelp
- Google
- Nellie Gail Urgent Care Website
- Facebook/ Instagram
- SIRI
- Other (please specify):

Race:

- White
- Black / African American
- Asian
- American Indian / Alaskan Native
- Native Hawaiian
- Pacific Islander
- Other: _____

Ethnicity:

- Hispanic/Latino
- Not Hispanic/Latino

Preferred Language

Reason for visit

Duration of symptoms

Work Related Injury? ☐ **Yes** ☐ **No**

Primary Care Physician

City/Zip Code

Phone/Fax

Medical History	
Past Medical History (Year of Onset) For example: Diabetes, Hypertension, Heart Disease, etc.	
Medications (Name/Dosage/Frequency) <input type="checkbox"/> No medication	
Allergies <input type="checkbox"/> No Medication Allergies	
Prior Surgeries and Hospitalizations (Year of Onset)	
Family History	Mother: Father:
Tobacco Use: <input type="checkbox"/> Y <input type="checkbox"/> N	Frequency:
Alcohol Use: <input type="checkbox"/> Y <input type="checkbox"/> N	Frequency:
Exercise: <input type="checkbox"/> Y <input type="checkbox"/> N	Frequency:
Recreational Drug Use (Confidential): <input type="checkbox"/> Y <input type="checkbox"/> N	Frequency:

Notice of Privacy Practices

I hereby acknowledge that I have read the practice's **Notice of Privacy Practices**. I further acknowledge that a copy of the current notice will be posted in the reception area, and a copy of any amended Notice of Privacy Practices will be available at each appointment..

Authorization and Consent

I certify that the information I have provided is accurate and request medical care from Nellie Gail Urgent Care or its affiliates for myself and/or my child, including evaluation, treatment, diagnostic testing, laboratory services, emergency care, and minor procedures as medically necessary. I authorize the use and disclosure of Protected Health Information (HIPAA) to other healthcare providers, pharmacies, laboratories, and insurers for the purposes of treatment, coordination of care, prescription processing, and insurance billing. I understand that additional laboratory testing may be performed by an outside laboratory, to which my insurance information may be forwarded, and that I am financially responsible for any charges associated with those services. I also authorize Nellie Gail Urgent Care to send text messages for care-related communication and patient feedback.

Insurance and Payment Information

Nellie Gail Urgent Care receives payment for patient care from insurance companies and/or other third-party programs. I hereby certify that, to the best of my knowledge, all statements contained here-on are true. I understand I am directly responsible for all charges incurred for medical service for myself and my dependents regardless of insurance coverage, excluding only authorized covered services. I agree to let my doctor(s) and/or the Nellie Gail Urgent Care to submit claims and required treatment information to my insurance company or other third-party payment program for my care and receive payments directly. I understand that I must pay all charges, co-payments, and deductibles that are not covered by my insurance company or third-party payment program. Any overpayment will be refunded within 30 days of the insurance payment; however, if there is an outstanding balance, the overpayment will be applied. Self-pay patients must pay, in full, at the time of service. There are no refunds for self-pay patients at the time of visits. I furthermore agree to pay legal interest, collection expenses, and attorney fees incurred to collect an amount I may owe. I also hereby authorize Nellie Gail Urgent Care to release information requested by the insurance company and/or its representative. I fully understand this agreement and consent will continue until cancelled by me in writing. Any amounts collected at the time of service are estimates and are applied toward your deductible, copayment, or coinsurance after your insurance claim is processed. Once the claim has been reviewed by your insurance carrier, any overpayment will be refunded to you. Please note that final financial responsibility, as well as the timeframe and method for any refunds, are determined by your insurance carrier's Explanation of Benefits (EOB), and patients are responsible for any remaining balance not covered by insurance.

Signature (If patient is a minor parent/guardian signs)

Date

Patient's Name (Please Print)



NELLIE GAIL
URGENT CARE

Authorization and Disclosure of Medical Information

Permission to Communicate with Your Primary Care Physician and/or Other Community Care Providers: I hereby authorize Nellie Gail Urgent Care release and disclose medical records from my visit to my primary care physician to ensure continuity of care. I understand that it is often necessary to communicate information to my primary care physician, other community care providers and to my insurance company. These communications may include information about my medical treatment and mental health or substance abuse treatment. This information is limited to that which is necessary to the determination of coverage and the coordination of my care. Many insurance companies require facilities to document whether patients will allow clinicians to communicate with primary care physicians and/or Health Insurance Companies. I authorize Nellie Gail Urgent Care to disclose limited PHI to other persons who may answer my electronic communications, including, but not limited to, phone (cell or home number), text messages and or e-mail.

Patient Partnership Plan

We intend to provide you with the care and service that you expect and deserve. Achieving your *best possible health* requires a "partnership" between you and your doctor. As our "partner-in-health," we ask you to help us in the following ways: **(1) Schedule Visits for Routine Physical Exams and Other Recommended Health Screenings:** I understand that my doctor will explain to me which regular health screenings are appropriate for my age, gender, and personal and family history. I understand I will need to complete these recommended health screenings (mammogram, immunizations, pap smears etc.) These health screenings are tests that can help detect life-threatening diseases and conditions. If I visit my doctor only for treatment of immediate problems and forget to arrange for regular health screenings, I put myself at risk of letting serious health problems go undetected. I will schedule regular visits with my doctor to complete my physical exam and to discuss these health screenings. **(2) Keep Follow-Up Appointments and Reschedule Missed Appointment:** I understand that my doctor will want to know how my condition progresses after I leave the office. Returning to my doctor on time gives him or her the chance to check my condition and my response to treatment. During a follow-up appointment, my doctor might order tests, refer me to a specialist, prescribe medication, or even discover and treat a serious health condition. If I miss an appointment and do not reschedule, I run the risk that my physician will not be able to detect and treat a serious health condition. I will make every effort to reschedule missed appointments as soon as possible. **(3) Call the Office When I Do Not Hear the Results of Lab and Other Tests:** I understand that my physician's goal is to report my lab and test results to me as soon as possible. However, if I do not hear from my physician's office within the time specified, I will call the office for my test results. **(4) Inform My Doctor if I Decide Not to Follow His or Her Recommended Treatment Plan:** I understand that after examining me, my doctor may make certain recommendations based on what he or she feels is best for my health. This might include prescribing medication, referring me to a specialist, ordering labs and tests, or even asking me to return to the office within a certain period. I understand that *not* following my treatment plan can have serious negative effects on my health. I will let my doctor know whenever I decide *not* to follow his or her recommendations so that he or she may fully inform me of any risks associated with my decision to delay or refuse treatment. A holder of this medical debt contract is prohibited by Section 1785.27 of the Civil Code from furnishing any information related to this debt to a consumer credit reporting agency. In addition to any other penalties allowed by law, if a person knowingly violates that section by furnishing information regarding this debt to a consumer credit reporting agency, the debt shall be void and unenforceable.

Thank you for your partnership. As our patient, you have the right to be informed about your health care. We invite you, at any time, to ask questions, report symptoms, or discuss any concern you may have. If you need more information about your health or condition, please as

Signature (If patient is a minor parent/guardian signs)	Date	Patient's Name (Please Print)
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By signing the agreements above, I certify that I am the patient or the legally authorized person to make healthcare decisions.